COVID-19

Workforce Deepdive: Embracing new ways of working

April 2020
Topics we will cover today

Introduction:
Jose Marques: Partner, People & Organisation

● Q&A with our special guest:
  Michaela Christian Gartmann, PwC Switzerland Human Capital leader

● Beekeeper –
  Workplace communication to connect everyone: Presentation and demo.
  Manuel Capel, PwC Digital Services

Quick survey and conclusion
Introduction

José Marques, Partner People and Organisation

危 机 Wei ji = crisis in Chinese
危 Wei is danger, 机 ji is opportunity

COVID19 is driving unprecedented disruption, raising numerous complex (and exciting) questions for organisations - the Future of Work is happening now.

Current COVID19 climate is presenting new challenges to organisations every day and our ways of working are rapidly evolving.

What is next on our agenda?
Q&A: Time with our PwC Switzerland Human Capital Leader

Michaela Christian Gartmann

Instructions

In this Q&A, you as the audience can get involved, so please submit your questions for Michaela via the questions box on your left hand side.
How to keep everyone informed during the COVID-19 crisis?

Even the ones without a desktop access

The ones in the front lines, the ones on deck … or doing the night shift.
Beekeeper offers a simple, fast and secure solution

- Live-Ticker with updates from the CDC
- COVID-19 Manager Chat
- Company Talk

Coronavirus Disease 2019 (COVID-19) is a virus (more specifically, a coronavirus) identified by the World Health Organization (WHO) as a novel virus. The virus has been identified as the cause of an outbreak of respiratory illness in Wuhan, China, that began in December 2019. The virus is believed to be spread through close contact with someone who is infected with the virus. The virus can spread from an infected person to others through respiratory droplets produced when a person with the virus coughs or sneezes.

COVID-19 Manager Chat

- Martin Ferrer - 8:12 AM
- Jaqueline Green - 8:13 AM

Great idea Jaqueline! 😊

Company Talk

- Martin Ferrer - Head of Communications
- New Company Communication App

On this new platform we can chat with each other in a secure channel, create group chats and post on streams.

In this rapidly changing health landscape we want to ensure the entire company is able to exchange new information immediately. Please view the coronavirus stream for up to the minute updates about COVID-19.

We’ve also added all our documents relevant to health practices in the document and each employee now has access to it from their mobile phones.
Survey: Polling question

Which topic would you like to deep dive into in our next Workforce webinar?

1. Immigration, global mobility and business travel issues
2. Employment obligations, costs and benefits
3. Wellbeing: physical and mental health
4. Legal advice on employment
5. Contingency planning / Critical roles
6. Diversity and inclusion considerations
7. Organisational culture
8. Talent attraction and retention
9. Organisational structure / New ways of working / Working remotely
10. Leadership behavior / Upskilling

Instructions

On your screen you will see a box pop-up, you can select one or multiple topics that you would be interested in and click Submit
Thank you!

One Point of Contact:
Via our crisis helpline and PwC Switzerland website (EN | DE | FR)

Your experts:

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Email

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Appendix
Beekeeper offers a simple, fast and secure solution

- **Important features available in your pocket**
  - Communicate with your employees using a mobile app accessible to all
  - Broadcast important information to everyone in real time
  - Send secure individual or group messages
  - No need to exchange personal information such as personal email address or phone numbers

- **What beekeeper brings you**
  - simple, fast and secure communication
  - ability to reach everyone, even those who do not have access to a company computer or email
  - rapid implementation of the application in just a few days

How do you communicate with your non-desktop employees during the COVID-19 crisis?