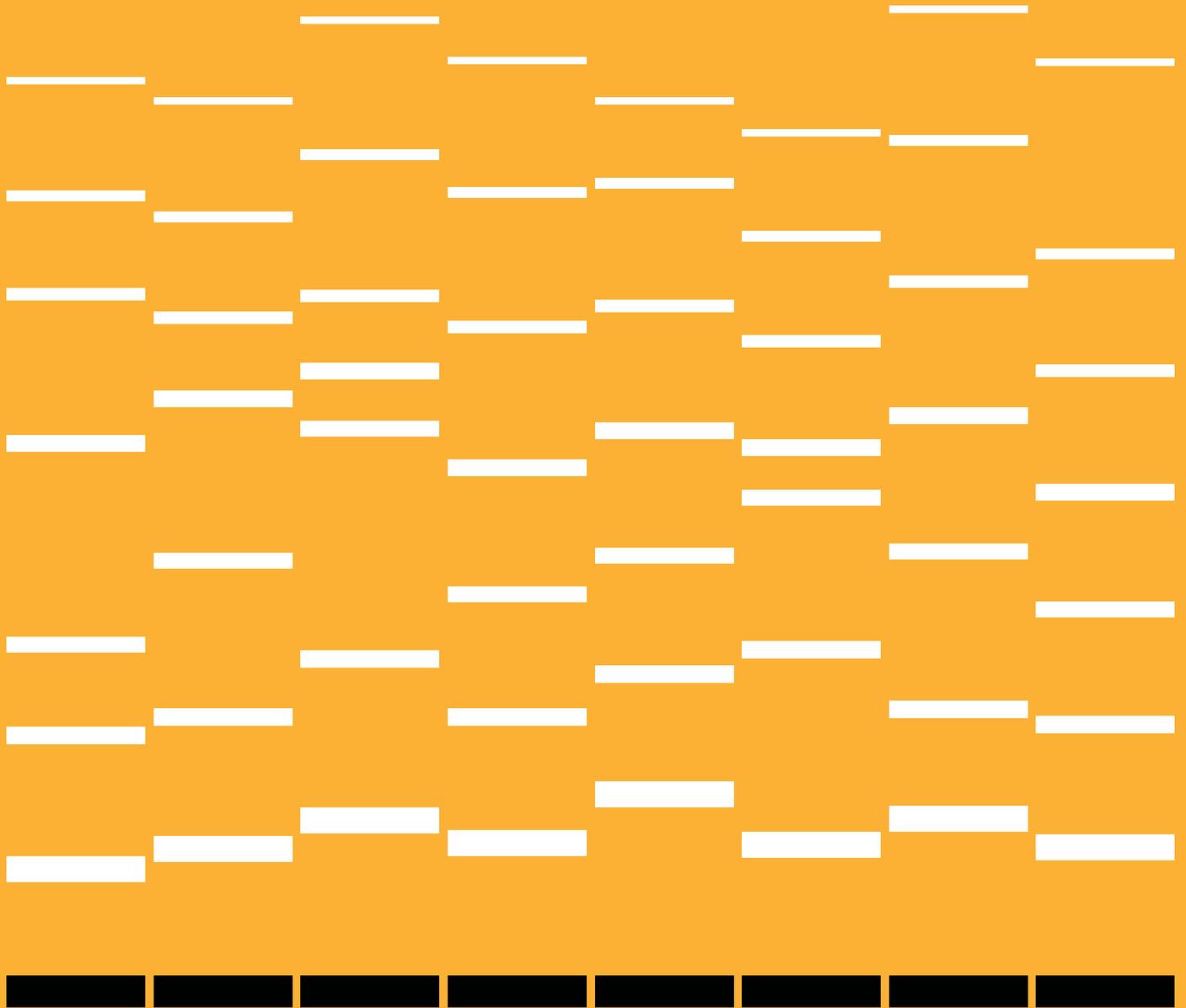# Modern workplace

A useful checklist

pwc

Modern workplace: a useful checklist

A well-designed modern workplace works with a set of integrated services in the cloud that facilitate communication, collaboration and the flow of information between your people and customers – anytime and anywhere.

The key to getting your digital workplace right is making sure the way the technology is used is determined by your business objectives addressing the relevant regulatory requirements early in your solution design.

How is your company doing?

Wherever you are on the journey to creating a modern workplace, our checklist will help you plan the next steps or assess your progress so far.

Addressing compliance at the right time in the process

Make sure you're compliant when moving from an ideation state to a regulated production state

- Have you faced regulatory compliance challenges while moving to a digital workplace?
- Does the implementation of your solution comply with international security standards and limit access from outside?
- What approach have you taken to vendor due diligence and assessing the risks of the services you use?
- Have you considered the relevant industry regulations?
- Have you concluded your due diligence and risk assessments?
- Where is your data located?

Understanding the services and using a common language for the best user experience design

- Have you followed industry security standards and your internal policies?
- Are you aware which dependencies are crucial for making your digital workplace project a success?
- Do you understand the trade-offs created by security requirements affecting the user experience of your solution and did you involve business decision makers to sign off on these compromises?
- Have you considered a multi-geo and one-tenant strategy?

Aligning key stakeholders in the pursuit of common objectives

- Is your workplace programme part of a larger business transformation programme?
- How is your digital workplace programme doing? Is it receiving more managerial attention because of rapid changes in terms of remote working?
- Have you run your digital workplace projects as an integral part of a business transformation, focusing on clearly defined success criteria?

Transforming your IT organisation and upskilling your workforce

Many companies have upskilling on their mind, but may not realise the new processes, roles and responsibilities this involves.

- Have you upskilled your workforce to increase productivity?
- Do you have a standardised cloud governance approach?
- Are you planning to move from a central IT organisation that builds services towards a decentralised IT organisation that consumes, packages and provides services to users within your company?
- Do you have service management design that can handle a commoditised IT infrastructure?
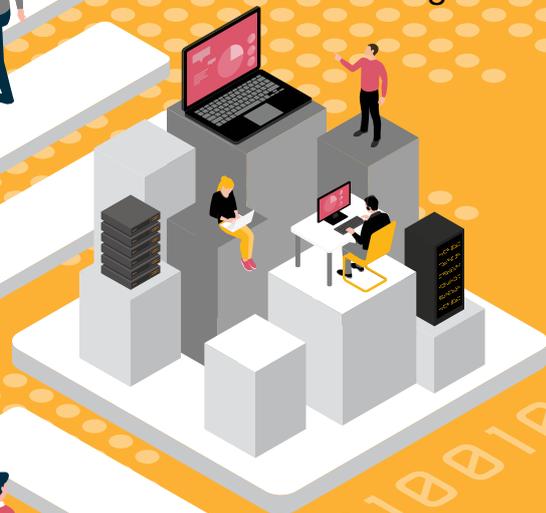
PwC's Digital Workplace Solution

Workflow automation
New technology allows you to rethink old habits

Implementation
Execution excellence builds on solid planning

Programme management
A process affecting the entire organisation

Building the playground
Legal requirements and laws guide your journey

Contacts

If you'd like to continue the conversation on where you stand on your workplace transformation journey or the concrete steps to take next, feel free to contact us.

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